

ACCEE LEARNING AND DEVELOPMENT

O2C Leadership for Shared Services

DURATION 2 DAYS

**ESSENTIAL FOR: ALL O2C
MANAGERS**

**RECOMMENDED FOR:
SSC HEADS,**

**COACH:
ACCEE TEAM**

A leader is one who
knows the way, goes the
way and shows the way

Designed for O2C managers in Shared Services aspiring to achieve the highest level of personal and professional performance.

The content focusses on the challenges and opportunities of this fast growing business model .

Participants will develop improved analytical thinking and a strong understanding of data and process optimization creating a clear line of sight to past due and DSO forecasting with rapid, positive impacts on cash flow, profitability and share value.

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O2C Leadership for Shared Services

Leadership is a way of
thinking, acting and
communicating

DAY ONE:
INSPIRATIONAL
LEADERSHIP

DAY TWO:

PEOPLE PERFORM
PROCESSES (TASKS)
TO ACHIEVE
RESULTS

The importance of leadership is a component of a managers' role and you will be inspired to raise the performance bar in your organization.

Creating a compelling vision, being a role model for the organization's values and inspiring others to become the best they can be are all hallmarks of leadership.

To be recognised as high performing - not by accident but by design.
To be successful by focussing on each team member as an individual.
Develop and nurture talent and recognise everyone's contribution.